



CFBHN Hurricane Irma Recovery Update

We are sending this update to our provider partners and other interested stakeholders to let you know what is happening at CFBHN and to resources as we recover from Hurricane Irma.

CFBHN office update.

The CFBHN offices are open and all systems are available. If you need anything, please call the office, use email or call individual staff by cell phone. [We are here to help.](#)

Finance and Invoice Submission

Many of our providers are without power; therefore, we are going to extend the due date for the August invoices and data submission until Wednesday 9-20-17. If you have questions and/or issues, please call the CFBHN Finance Team and/or data team at 813-740-4811. CFBHN staff has contacted the state and is reviewing alternative payment options with DCF. If there are any changes, CFBHN will contact you.

Disaster recovery email:

Knowing that communication varies across the region we have set up an email that provider partners and other stakeholders may use. The email is disasterrecovery@cfbhn.org this email is monitored and requests will be sent to the appropriate staff at CFBHN.

Provider Update

The Network Development and Clinical Services (NDCS) Team is working with providers to assess current needs and operational capabilities. The team has attempted to contact all the provider partners and if you need to provide an update please contact Marcia Monroe (813-842-4211, mmonroe@cfbhn.org) or David Clapp (813-508-8065, dclapp@cfbhn.org). You may also call the office (813-740-4811) and ask for a member of the NDCS team or send an update to disasterrecovery@cfbhn.org.

State Update

The state DCF offices both state and regional are operational. The Managing Entities across the state have been directed to collect information and to provide a summary report to the state by Friday. This work is ongoing.

Disaster Counties

The following counties are named in the disaster declaration.

NE Region: Clay, Duval, Flagler, Putnam, St. Johns

SE Region: Broward, Palm Beach

SF Region: Dade, Monroe

Suncoast: Lee, Pinellas, Manatee, Charlotte, Collier, Sarasota, Hillsborough

Other counties are likely to be named in the next few days/weeks and we will keep you updated.

Crisis Counseling Program (CCP)

As you may be aware, CFBHN has the contract for the CCP and has responsibility for arranging recovery staff for each of the Disaster Recovery Centers (DRCs) throughout the SunCoast Region and C-10 and for implementing the behavioral health component through Project HOPE (Helping Our People in Emergencies) contract. The DRCs begin opening within 72 hours of the storm passing. Stephanie Johns (813-344-9790, sjohns@cfbhn.org) our CQI Director and Letitia Daniels (813-380-5930, ldaniels@cfbhn.org) our QI Manager are the primary points of contact for the CCP and they are contacting the provider partner CCP liaisons throughout the region to assess the ability of the agencies to provide the critical services. If you are able to provide services please contact Stephanie or Letitia and they can provide information.

Helpful Resources

CFBHN can assist with coordinating conference calls for agencies if that would help them have staff/management communication. If you need to arrange a conference line please call our offices (813-740-4811) or send a request to disasterrecovery@cfbhn.org.

Some "Just in Time" web-based CCP training is available at the SAMHSA/DTAC website:
<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>.

Here is the link to the ACCESS splash page where you can get real time up to date information related to ESS disaster related activities. www.myflorida.com/accessflorida

Updates will be provided as we recover from Hurricane Irma. Please call the CFBHN offices or individual staff for assistance. Thank you and good luck on your recovery.