



CFBHN Hurricane Irma Recovery Update Thursday 9/15/2017

We are sending this update to our provider partners and other interested stakeholders to give information and to provide resources to help recover from Hurricane Irma.

Disaster Recovery Center Openings

DRCs are scheduled to open in **Collier and Lee Counties** sometime early next week. CFBHN staff will be in contact with the provider partners in these areas to arrange staff support for the DRCs. We may receive a request over the weekend and if your county is activated someone from CFBHN will be in contact.

We are in urgent need of staff who are able to support the Disaster Recovery Centers (DRCs) throughout the Region.

There will potentially be three DRCs per county and CFBHN is expected to provide behavioral health support for individuals at these DRCs - providing up to 252 individuals to staff the DRCs throughout the region.

Assumptions for staffing the DRC's are:

- 3 DRC locations in each county
- 7 days per week
- 12 hours per day
- Estimated 3 weeks

Staffing recommendation for these assumptions:

- Temporarily reassigned existing provider staff
- 2 teams of 3 staff each working 6 hour shifts

Actual cost reimbursement through the FEMA ISP program for:

- Actual staff salary and expenses
- Travel reimbursement if necessary at state standard rate
- Actual supply costs

Online training is available (<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>) and additional training will be provided to those who respond. Please review your needs and let CFBHN know if you are able to provide staff to support this effort. If you have questions please contact CFBHN:

- **Call the CFBHN office at 813-740-4811**
- **Respond through email at disasterrecovery@cfbhn.org**
- **Call or email Letitia Daniels 813-380-5930, ldaniels@cfbhn.org**
- **Call or email Larry Allen 813-285-1083, lallen@cfbhn.org**

Disaster Counties

All 14 counties in the SunCoast Region and C-10 are included in the disaster declaration and may be eligible for the Federal Emergency Management Agency's (FEMA) assistance.

CFBHN Provider Partner Update

CFBHN staff have contacted all our provider partners throughout the region. All of our provider partners with the exception of those in Collier and Lee counties have reported that they are fully or substantially operational. In many counties, power outages remain and have affected agency operations and there is some damage to buildings. Thank you to all our provider partners for the heroic efforts to keep consumers and staff safe and to restore operations.

Should you have an update on your organization's operations, please contact Marcia Monroe (813-842-4211, mmonroe@cfbhn.org) or David Clapp (813-508-8065, dclapp@cfbhn.org). You may also call the office (813-740-4811) and ask for a member of the NDCS team or send an update to disasterrecovery@cfbhn.org.

Disaster Recovery Email:

Knowing that communication varies across the region we have set up an email that provider partners and other stakeholders may use. The email is disasterrecovery@cfbhn.org. This email is monitored and requests will be sent to the appropriate staff at CFBHN.

Other Helpful Resources

CFBHN can assist with coordinating conference calls for agencies to help with communication. If you need to arrange a conference call line, please call our office at 813-740-4811 or send a request to disasterrecovery@cfbhn.org.

Some "Just in Time" web-based CCP training is available at the SAMHSA/DTAC website: <https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>.

The link to the ACCESS splash page is www.myflorida.com/accessflorida. You can get real time up to date information related to ESS disaster related activities.

For those returning to Florida/ traveling back to their homes real-time traffic information is available at www.FL511.com.

Florida Department of Transportation (FDOT) is continuing to coordinate with Google's emergency response team to prepare to 'closed' roads in Google Maps in real time. Please be mindful that we may see the same shortages with fuel as folks may be returning. If you need help finding fuel, there are fuel applications you may find helpful; Waze or gas buddy.

For Emergency Needs (Food, Clothing, Shelter, etc.) Contact your local Red Cross Chapter at <http://www.redcross.org/find-your-local-chapter>.

Post-Disaster Assistance: To find out what types of assistance you may be eligible for, please visit <https://www.disasterassistance.gov/get-assistance/find-assistance>

Individuals and families may apply for assistance through the [FEMA Individual Assistance Program](#). Affected individuals and businesses can apply for assistance through the Federal Emergency Management Agency's (FEMA) telephone registration process using the FEMA Helpline at 1-800-621-FEMA (3362) (TTY [1-800-462-7585](tel:1-800-462-7585) for the hearing impaired). Once the registration is complete, a copy of the registration/application will be sent to the applicant and if a need is identified, an inspector will be assigned to view the damaged property.

You can also access FEMA through the internet at <https://www.fema.gov/> or you can download the FEMA app for your phone from the app store (it is free to download and install).

Calling 211 is a great resource and can help direct residents

Free Xfinity WiFi hotspots are available throughout the state for individuals in need, including non-Xfinity customers, to help residents and emergency personnel stay connected. For a map of Xfinity WiFi hotspots, which are located both indoors and outdoors in places such as shopping districts, parks and businesses, please visit Xfinity.com/wifi

Consumers with questions about their insurance policies and those who need help filing a claim should call the Chief Financial Officer's free Insurance Consumer Helpline at [1-877-693-5236](tel:1-877-693-5236).