



## CFBHN Hurricane Irma Recovery Update Tuesday 9/19/2017

We are sending this update to our provider partners and other interested stakeholders to give information and to provide resources to help recover from Hurricane Irma.

### Disaster Recovery Center Openings

County	Disaster Recovery Center (DRC) Update
Collier	Regional DRC (Collier/Lee) opening was cancelled. The county EOC does not have a location or time for opening.
Charlotte	Unclear if the county plans to open a DRC. We have a call into the county EOC.
Desoto	The county EOC is working with the state EOC/FEMA for a DRC and the request is pending. The county EOC does not have a location or time for opening.
Glades	Has distribution centers in Muse and Moore Haven open until 5:00pm. No DRCs are scheduled to open.
Hardee	The county EOC is working with the state EOC/FEMA and the request is pending. The EOC does not have a location or time for opening.
Hendry	The county EOC has requested a mobile DRC unit. The unit has not arrived. The EOC was unsure of location and opening date.
Highlands	The county EOC is working with the state EOC/FEMA for a DRC and the request is pending. The county EOC does not have a location or time for opening.
Hillsborough	The DRC is opening on 9/21/2017 from 9AM to 6PM, location The Regent 6437 Watson Road #101 Riverview, FL 33578 and the contact person is Ted Williams (813-734-5526). <b>Need assistance with staffing DRC.</b>
Lee	Regional DRC (Collier/Lee) opening was cancelled. The county EOC does not have a location or time for opening.
Manatee	No information is available at this time CFBHN is waiting for callback from the EOC.
Pasco	Has donation distribution centers in full operation. The county EOC is working with the state EOC/FEMA for a DRC and the request is pending. The county EOC does not have a location or time for opening.
Pinellas	Unclear if the county plans to open a DRC. We have a call into the county EOC.
Polk	The county EOC reported that there are no plans to open DRC at this time.
Sarasota	They only have the Blue Tarp Program. The county EOC reported that there are no plans to open DRC at this time.

### Future DRC Openings

CFBHN anticipates additional DRC openings in the near future. If your organization is the designated Crisis Clinical Program (CCP) for a county, CFBHN will be in contact with your organization if DRC open in your area of responsibility.

#### Urgent Need for Hillsborough (which open on 9/21/2017) and Sarasota Counties

The CCP providers for these counties have reported that they are not able to provide staff for the DRCs. If you are able to provide assistance please contact CFBHN. The contact information is below.

Assumptions for staffing the DRC's are:

- 1 to 3 DRC locations in each county
- 7 days per week
- 12 hours per day
- Estimated 3 weeks

Staffing recommendation for these assumptions:

- Temporarily reassigned existing provider staff
- 2 teams of 3 staff each working 6 hour shifts

Actual cost reimbursement through the FEMA ISP program for:

- Actual staff salary and expenses
- Travel reimbursement if necessary at state standard rate
- Actual supply costs

**Online training is available (<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>) and additional training will be provided to those who respond. Please review your needs and let CFBHN know if you are able to provide staff to support this effort. If you have questions please contact CFBHN:**

- **Call the CFBHN office at 813-740-4811**
- **Respond through email at [disasterrecovery@cfbhn.org](mailto:disasterrecovery@cfbhn.org)**
- **Call or email Letitia Daniels 813-380-5930, [ldaniels@cfbhn.org](mailto:ldaniels@cfbhn.org)**
- **Call or email Larry Allen 813-285-1083, [lallen@cfbhn.org](mailto:lallen@cfbhn.org)**

For those staff who may be asked to help in our response, please take some time and complete the SAMHSA web-based training. The link is below;

<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>

## CFBHN Provider Partner Update

CFBHN staff are in contact with our provider partners throughout the region. For most of our provider partners and communities served, power has been restored and full operations have resumed, however outages of electronic communication, especially email, and sporadic internet outages remain. Thank you to all our provider partners for their heroic efforts to keep consumers and staff safe and to restore operations.

Should you have an update on your organization's operations, please contact Marcia Monroe (813-842-4211, [mmonroe@cfbhn.org](mailto:mmonroe@cfbhn.org)) or David Clapp (813-508-8065, [dclapp@cfbhn.org](mailto:dclapp@cfbhn.org)). You may also call the office (813-740-4811) and ask for a member of the NDCS team or send an update to [disasterrecovery@cfbhn.org](mailto:disasterrecovery@cfbhn.org).

## Disaster Recovery Email:

Knowing that communication varies across the region we have set up an email that provider partners and other stakeholders may use. The email is [disasterrecovery@cfbhn.org](mailto:disasterrecovery@cfbhn.org). This email is monitored and requests will be sent to the appropriate staff at CFBHN.

## Other Helpful Resources

### Listing of County Emergency Operation Website and Phone Numbers

County Emergency Operations Centers		
County	Web Link	Phone Number
Charlotte	<a href="#">Charlotte EOC</a>	941-833-4000
Collier	<a href="#">Collier EOC</a>	239-252-3600
Desoto	<a href="#">Desoto EOC</a>	863-993-4831
Glades	<a href="#">Glades EOC</a>	863-946-6020
Hardee	<a href="#">Hardee EOC</a>	863-773-6373
Hendry	<a href="#">Hendry EOC</a>	836-674-5400
Highlands	<a href="#">Highlands EOC</a>	863-385-1112
Hillsborough	<a href="#">Hillsborough EOC</a>	813-272-5900
Lee	<a href="#">Lee EOC</a>	239-533-0622
Manatee	<a href="#">Manatee EOC</a>	941-749-3547

Pasco	<a href="#">Pasco EOC</a>	727-847-8137
Pinellas	<a href="#">Pinellas EOC</a>	727-464-3800
Polk	<a href="#">Polk EOC</a>	863-298-7000
Sarasota	<a href="#">Sarasota EOC</a>	941-861-5000

Some "Just in Time" web-based CCP training is available at the SAMHSA/DTAC website: <https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>.

Regions, MEs and HQ support staff, please note and share the resource list provided by the Center for the Study of Traumatic Stress. Network Service Providers and other agencies involved in response may find this useful.

<https://www.cstsonline.org/resources/resource-master-list/harvey-irma-hurricanes-aug-sept-2017>

The link to the ACCESS splash page is [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida). You can get real time up to date information related to ESS disaster related activities.

Post-Disaster Assistance: To find out what types of assistance you may be eligible for, please visit <https://www.disasterassistance.gov/get-assistance/find-assistance>

Individuals and families may apply for assistance through the [FEMA Individual Assistance Program](#). Affected individuals and businesses can apply for assistance through the Federal Emergency Management Agency's (FEMA) telephone registration process using the FEMA Helpline at 1-800-621-FEMA (3362) (TTY [1-800-462-7585](tel:1-800-462-7585) for the hearing impaired). Once the registration is complete, a copy of the registration/application will be sent to the applicant and if a need is identified, an inspector will be assigned to view the damaged property.

You can also access FEMA through the internet at <https://www.fema.gov/> or you can download the FEMA app for your phone from the app store (it is free to download and install).

Calling 211 is a great resource and can help direct residents

Consumers with questions about their insurance policies and those who need help filing a claim should call the Chief Financial Officer's free Insurance Consumer Helpline at [1-877-693-5236](tel:1-877-693-5236).