



CFBHN Hurricane Irma Recovery Update Wednesday 9/20/2017

We are sending this update to our provider partners and other interested stakeholders to give information and to provide resources to help recover from Hurricane Irma.

Disaster Recovery Center Openings

County	Disaster Recovery Center (DRC) Update
Collier/Lee	<p>These are Regional DRCs for Collier and Lee Counties 2 locations</p> <ol style="list-style-type: none"> 1. Emergent Tech Institute ETI Building on Alico Road 16301 Innovation Lane Fort Meyers, FL 33913 Awaiting FEMA inspection Contact: Steve Magiera/Michelle 239-590-1121/239-590-1119 2. Naples Center 1010 South 5th Ave Naples, FL 34102 Date Opening 9/20/2017 Contact: Steve Magiera/Michelle 239-590-1121/239-590-1119 <p>You may have heard Senator Rubio's staff is assisting individuals complete FEMA applications in several community sites in Lee and Collier Counties. These are not DRCs and CFBHN is not able to staff using the FEMA funds.</p>
Charlotte	Unclear if the county plans to open a DRC. We have a call into the county EOC.
Desoto	The county EOC is working with the state EOC/FEMA for a DRC and the request is pending. The county EOC does not have a location or time for opening.
Glades	Has distribution centers in Muse and Moore Haven open until 5:00pm. No DRCs are scheduled to open.
Hardee	The county EOC is working with the state EOC/FEMA and the request is pending. The EOC does not have a location or time for opening.
Hendry	The county EOC has requested a mobile DRC unit. The unit has not arrived. The EOC was unsure of location and opening date.
Highlands	The county EOC is working with the state EOC/FEMA for a DRC and the request is pending. The county EOC does not have a location or time for opening.
Hillsborough	<p>The DRC is opening on 9/21/2017 from 9AM to 6PM, 7 days/week, Location: The Regent 6437 Watson Road #101 Riverview, FL 33578 Contact person: Ted Williams (813-734-5526). This is a Regional DRC Serving Polk, Hillsborough, Pinellas and Hernando Counties. Need assistance with staffing DRC.</p>
	Regional DRC (Collier/Lee) opening was cancelled. The county EOC does not have a location or time for opening. You may have heard Senator Rubio's staff is assisting individuals complete the FEMA application in several community sites in Lee and Collier Counties. These are not DRCs and CFBHN is not able to staff using the FEMA funds.
Manatee	No information is available at this time CFBHN is waiting for callback from the EOC.

Pasco	Has donation distribution centers in full operation. The county EOC is working with the state EOC/FEMA for a DRC and the request is pending. The county EOC does not have a location or time for opening.
Pinellas	The county EOC reported that there are no plans to open DRC at this time.
Polk	The county EOC reported that there are no plans to open DRC at this time.
Sarasota	They only have the Blue Tarp Program. The county EOC reported that there are no plans to open DRC at this time.

If Your Agency Volunteered Staff

Agencies across the region identified staff to support the community DRCs. Please understand that the State EOC and FEMA are working to identify the DRC locations and we receive information regarding the DRCs daily. There is a lot of interest from staff members to provide support and we will call you as soon as information is available. All DRC staffing sites must be approved and a CFBHN team member will contact you as soon as a site is identified. Please call if you have questions.

Future DRC Openings

CFBHN anticipates additional DRC openings in the near future. If your organization is the designated Crisis Clinical Program (CCP) for a county, CFBHN will be in contact with your organization if DRC open in your area of responsibility.

Urgent Need for Hillsborough (which open on 9/21/2017) and Sarasota Counties

The CCP providers for these counties have reported that they are not able to provide staff for the DRCs. If you are able to provide assistance please contact CFBHN. The contact information is below.

Assumptions for staffing the DRC's are:

- 1 to 3 DRC locations in each county
- 7 days per week
- 12 hours per day
- Estimated 3 weeks

Staffing recommendation for these assumptions:

- Temporarily reassigned existing provider staff
- 2 teams of 3 staff each working 6 hour shifts

Actual cost reimbursement through the FEMA ISP program for:

- Actual staff salary and expenses
- Travel reimbursement if necessary at state standard rate
- Actual supply costs

Online training is available (<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>) and additional training will be provided to those who respond. Please review your needs and let CFBHN know if you are able to provide staff to support this effort. If you have questions please contact CFBHN:

- **Call the CFBHN office at 813-740-4811**
- **Respond through email at disasterrecovery@cfbhn.org**
- **Call or email Letitia Daniels 813-380-5930, ldaniels@cfbhn.org**
- **Call or email Larry Allen 813-285-1083, lallen@cfbhn.org**

For those staff who may be asked to help in our response, please take some time and complete the SAMHSA web-based training. The link is below;

<https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>

Disaster Recovery Email:

Knowing that communication varies across the region we have set up an email that provider partners and other stakeholders may use. The email is disasterrecovery@cfbhn.org. This email is monitored and requests will be sent to the appropriate staff at CFBHN.

CFBHN Provider Partner Update

CFBHN staff are in contact with our provider partners throughout the region. For most of our provider partners and communities served, power has been restored and full operations have resumed, however outages of electronic communication, especially email, and sporadic internet outages remain. Some of our provider partners have buildings with damage and they are working to repair. Thank you to all our provider partners for their heroic efforts to keep consumers and staff safe and to restore operations.

Should you have an update on your organization's operations, please contact Marcia Monroe (813-842-4211, mmonroe@cfbhn.org) or David Clapp (813-508-8065, dclapp@cfbhn.org). You may also call the office (813-740-4811) and ask for a member of the NDCS team or send an update to disasterrecovery@cfbhn.org.

Other Helpful Resources

Listing of County Emergency Operation Website and Phone Numbers

County Emergency Operations Centers		
County	Web Link	Phone Number
Charlotte	Charlotte EOC	941-833-4000
Collier	Collier EOC	239-252-3600
Desoto	Desoto EOC	863-993-4831
Glades	Glades EOC	863-946-6020
Hardee	Hardee EOC	863-773-6373
Hendry	Hendry EOC	836-674-5400
Highlands	Highlands EOC	863-385-1112
Hillsborough	Hillsborough EOC	813-272-5900
Lee	Lee EOC	239-533-0622
Manatee	Manatee EOC	941-749-3547
Pasco	Pasco EOC	727-847-8137
Pinellas	Pinellas EOC	727-464-3800
Polk	Polk EOC	863-298-7000
Sarasota	Sarasota EOC	941-861-5000

- Training for DRC Responders
 - Some "Just in Time" web-based CCP training is available at the SAMHSA/DTAC website: <https://www.samhsa.gov/dtac/ccp-toolkit/just-time-web-based-training>.
 - Regions, MEs and HQ support staff, please note and share the resource list provided by the Center for the Study of Traumatic Stress. Network Service Providers and other agencies involved in response may find this useful.
 - <https://www.cstsonline.org/resources/resource-master-list/harvey-irma-hurricanes-aug-sept-2017>
- Disaster Related Activities
 - The link to the ACCESS splash page is www.myflorida.com/accessflorida. You can get real time up to date information related to ESS disaster related activities.
- Post-Disaster Assistance:
 - To find out what types of assistance you may be eligible for, please visit <https://www.disasterassistance.gov/get-assistance/find-assistance>
 - FEMA Individual Assistance Program for individuals and families and businesses www.DisasterAssistance.gov
 - Federal Emergency Management Agency's (FEMA) telephone Helpline at 1-800-621-FEMA (3362) (TTY [1-800-462-7585](tel:1-800-462-7585) for the hearing impaired).
 - Once the registration is complete, a copy of the registration/application will be sent to the applicant and if a need is identified, an inspector will be assigned to view the damaged property.
 - FEMA through the internet at <https://www.fema.gov/> or you can download the FEMA app for your phone from the app store (it is free to download and install).
 - Calling 211 is a great resource and can help direct residents
 - Consumers with questions about their insurance policies and those who need help filing a claim should call the Chief Financial Officer's free Insurance Consumer Helpline at [1-877-693-5236](tel:1-877-693-5236).

- Disaster Unemployment Assistance (DUA). If you have a staff members or their family members, or volunteers who lost wages due to the hurricane, or are unable to return to their job due to the hurricane, they could be eligible for these benefits. This includes people who are self-employed.
 - The deadline to apply is October 16, 2017.
 - The website is <http://www.floridajobs.org>
 - The phone is 1- 800-385-3920 – calls are being rerouted to Louisiana and there is a wait time.