



A personal note from Linda McKinnon, CEO.

E-News This Week
July 2, 2012

Central Florida Behavioral Health Network Debuts E-Newsletter

Focus is up-to-the-minute news as well as just good information

I am pleased to debut *E-News This Week*, our weekly electronic communication vehicle designed to bring you the latest information from around the Region. As of July 1, 2012, CFBHN management responsibilities have been expanded to include Polk, Highlands and Hardee counties to our west. We hosted top management from both the local Department of Children & Families office as well as Tallahassee for demos and discussion. One of our Directors was tapped as a federal reviewer and we are announcing the development and implementation of our newest information technology tool - a dashboard measurement system. I hope you enjoy this edition of *E-News This Week* and please let us know what you think.

Assistant Secretary, Rob Siedlecki, Visits CFBHN June 29, 2012

Discusses new ME responsibilities and views demos

CFBHN proudly played host to an afternoon visit with the Department of Children & Families Assistant Secretary Rob Siedlecki and SunCoast Substance Abuse & Mental Health Supervisor Jeff Watts last Friday afternoon. Mr. Siedlecki shared his enthusiasm for the managing entity implementation process and the benefits to Florida citizens receiving services as well as the value for state taxpayers. He related that full implementation of managing entities statewide would significantly reduce administrative costs, improve the quality of care and serve more people. Secretary David Wilkins recently stated that over a four year period the department expects to save over \$170,000,000 (which will be redirected to patient care) and serve over 53,000 additional people – all without spending new state monies. Mr. Siedlecki commended CFBHN on a recent pilot project that use evidenced based best practices to improve quality and delivery of care and he looks forward to disseminating successful initiatives statewide.

CFBHN Welcomes Circuit 10

New contract brings Polk, Highlands & Hardee management into SunCoast Region - 3 year contract now totals \$744,668,381

Department of Children & Families, Circuit 10 Providers as well as the stakeholder community at large began pursuing discussions about possible management under CFBHN over two years ago. The natural business community ties with the Bay area along with

alignment of Agency for HealthCare Administration (AHCA) Area 6 sealed the decision rather than servicing through the Central DCF Region. This move clearly illustrates the support of community based decisions surrounding care that is being implemented throughout the state in other circuits and regions.

CFBHN is proud to welcome the following providers from Circuit 10 and looks forward to working together with them to provide services in their communities:

10th Judicial Circuit Court (Drug Court)
Agency for Community Treatment Services, Inc. (ACTS)
Center for Behavioral Health Winter Haven Hospital, Inc.
Gulf Coast Jewish Family & Community Services, Inc.
Human Services Associates, Inc. (HSA)
InnerAct Alliance
KC Guardian
Mental Health Resource Center, Inc. (MHRC)
Peace River Center, Inc. (PRC)
Tri-County Human Services, Inc. (TCHS)
Volunteers of America (VOA)

CFBHN Manages Information with Business Intelligence Portal

Dashboards show real-time status of working system

A massive three phase undertaking, the BI Portal dashboard system measures all activity within the managed system of care. Categorized in four key sections; Performance, Data vs. Billing, UM Reports and Sub-Contract Status Reports, this system can precisely track and present how well the system is performing against established goals. The Performance Measures section displays scorecards for Outcomes based on Numeric Goals and Outcomes based on Percentages, UM Reports displays Average Length of Stay for Detox and Crisis Stabilization services, Data vs. Billing section produces scorecards for programs and providers meeting the standard required percentage rate of 90% for fiscal year 2011-2012 (95% required in fiscal year 2012-2013), below percentage and a combined view showing all, finally the Sub-Contractor Status Report section shows variances between YTD utilized vs. monthly budgeted amounts. There is also a section for accumulating feedback from users. Rolled out in Phases, this system will be available for public viewing in October 2012.

CFBHN Consumer & Family Affairs Director Susan Lang Chosen as National Reviewer

Will perform online peer review services for federal agency

Susan applied and was accepted to be a reviewer for SAMHSA in the Online Peer Review for Primary and Behavioral Health Care Integration Program (PBHCI) SM-12-008. She has been assigned to a committee with the review period slated for July 6, 2012 through July 19, 2012. Reviewers receive all review assessment documents and applications through the OPR System, including the relevant program announcement, assigned applications, blank review criteria assessment forms, conflict of interest confidentially forms, score sheets, and honorarium forms. SAMHSA is the acronym for the Substance Abuse and Mental Health Services Administration, a federal government agency that works to improve the quality and availability of substance abuse prevention, alcohol and drug addiction treatment, and mental health services. You can review what they are about at www.samhsa.gov.

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