



A personal note from Linda McKinnon, CEO.

E-News This Week
July 9, 2012

CFBHN E-News this Week

Latest happenings with just good information

E-News This Week debuted July 2 and response is overwhelmingly positive. We look forward to being a steady source of information from around the SunCoast each week. I trust everyone enjoyed a safe July 4th "Happy Birthday America" holiday. CFBHN, along with most government offices, closed for the holiday but had in place our 24/7 response line. Our phone system is programmed for a variety of emergency situations and callers will be prompted for selections according to need. We are pleased to report that the SunCoast and Circuit 10 areas did not experience any unusual critical situations – in essence our system responded well to any emergency needs in the area. This week we highlight our most recent CFBHN sponsored NIATx training, report preparations for our CARF reaccreditation visit, recognize the fine work of a board member, note a new resource from one of our subcontractors, and announce a promotion within our organization. Again, I hope you enjoy this edition of *E-News This Week* and let us know what you think.

What is NIATx?

It is an easy to use model for process improvement from the University of Wisconsin-Madison's [Center for Health Enhancement Systems Studies](#)

The NIATx mantra is removing barriers to treatment and recovery. Essentially it is an easy to use model of process improvement with a goal to "keep it simple" allowing payers and providers to make small changes that substantially impact outcomes. In fact NIATx brags they can explain the entire process over lunch and they have a nifty video clip to prove it. Just click here on this link and view it yourself. http://www.youtube.com/watch?feature=player_embedded&v=Te3FV1YoE-4. Recently Dr. Westley Clark, Director, Center for Substance Abuse Treatment, SAMHSA stated "When treatment providers make the small changes that NIATx recommends, they can substantially improve outcomes."

At the recent SAAS Conference in New Orleans, Linda McKinnon, CEO heard more about NIATx and the efforts to integrate with primary health care. CFBHN is no stranger to NIATx having embraced the concept several years ago. Members of the core executive staff were trained in the principals and numerous projects have been launched in the SunCoast Region resulting in dramatic results. Just recently CFBHN completed onsite training and CFBHN Director of Consumer Affairs Susan Lang participated.

For more on NIATx visit the following links;

- [Learn more about the NIATx Model](#)

- [Watch the NIATx E-learning Course: Process Improvement 101](#)
- [See more opportunities to get involved with NIATx](#)

The Public Says Accreditation Matters!

CFBHN participates in review July 19 & 20 for continuing accreditation as a high quality service network

In 2010, CFBHN became the first Services Management Network in Florida to receive accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF). An extremely rigorous process, CARF accreditation assures the public that both the Managing Entity and the subcontracted providers adhere to the highest ethical standards of conduct while providing the highest quality service.

CARF International is an independent, accrediting body for health and human services. Examples of the types of services accredited include; rehabilitation for a disability, treatment for addiction and substance abuse, home and community services, and retirement living. CARF-accredited service providers have applied CARF's comprehensive set of standards for quality to their business and service delivery practices. This means that they have demonstrated conformance to proven standards for business practices and are committed to continuous quality improvement. Each provider's commitment to excellence is periodically evaluated.

CFBHN Board Member Sheriff Susan Benton Provides Second Chance to Highland County Residents

Highland's County Sheriff and State Attorney's Offices Collaborate on Innovative Program

The Behavioral Health Deferred Prosecution Program is a new year long program using treatment-based sentencing alternatives instead of incarceration for non-violent offenders who suffer from mental illness or behavioral problems. Nineteen have enrolled to date and the program recently successfully graduated their third person who is on his way to auto-mechanic school. Please click on the link to read the full story in Highlands Today <http://www2.highlandstoday.com/news/highlands-news/2012/jul/05/lanewso1-getting-a-second-chance-ar-423882/>

CFBHN Substance Abuse Provider Manatee Glens Featured on Local Cable News

Special segment features compelling success stories

Manatee Glens President and CEO Mary Ruiz introduces the services and people at the Manatee Glens Addiction Center along with compelling stories of clients who say "The Manatee Glens Addiction Center saved our lives." See how this center supports clients in recovery and provides the tools they need to succeed. The show is scheduled to air throughout the month of July. Check the website for dates and times. METV is carried by the local cable provider on Bright House channel 614 & Comcast Channel 19 in Manatee and Verizon FIOS channel 31 in Manatee and Sarasota. Schedule and information at [METV Schedule](#) or [Watch Live](#)

CFBHN Announces Promotion

Contracts has new Director

Michael Krause has accepted the position as Director of Contracts. Michael formerly worked for the Department of Children and Families in Circuit 10 from 1997 until 2010 but has been with CFBHN for the past two years as our Business Process Analyst. He is retired from the United States Air Force where he worked in Accounting and Finance. Mike can be reached at mkrause@cfbhn.org.

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