



A personal note from Linda McKinnon, CEO.

## E-News This Week August 28, 2012

*We are certainly grateful that Tropical Storm Isaac spared the SunCoast and Central Florida region; however we send our thoughts and wishes for safety to our fellow citizens in the Florida Panhandle and along the Gulf Coast as the storm is predicted to gather strength and become a hurricane prior to landfall. We especially have in our thoughts the residents of New Orleans as they face Isaac almost seven years to the day from the devastation of Hurricane Katrina.*

*When crisis situations occur in the region, CFBHN executes our Emergency Preparedness Plan and makes preparations for the possible implementation of our Continuity of Operations Plan. This crisis response protocol is managed by our Risk Management Team. Procedures are in place to safeguard our staff, facility and equipment as well as ensure all processes are in place to effectively communicate to all stakeholders and support our subcontractor organizations. We stand at the ready to ensure services can be delivered safely during the emergency situation. I am pleased to report that our system functioned smoothly during this last emergency event and our Risk Management Committee will evaluate CFBHN actions in response to Isaac to determine how we might improve in the future.*

*This week I would like to take the time to recognize our incentive award winners for the past fiscal year, welcome aboard new staff as well as a current staff promotion, share recognition of one of our Polk County organizations as a "Best Place to Work", and thank one of our key community supporters for the opportunity to support them in their efforts.*

*Have a great week! Just a reminder, CFBHN will observe the Labor Day Holiday Monday, September 3 and our offices "Under One Roof" will be closed for the day. I wish you and yours an enjoyable holiday as well.*

## Congratulations to CFBHN Incentive Award Winners Fiscal Year 2011-2012

*Each year CFBHN recognizes high-performing subcontractors with a financial incentive based on their previous year's performance. To qualify, a subcontractor must meet quality outcomes, have been providing services for the preceding twelve month period, must be accredited and must have had no recognized*

deficiencies based on an audit in accordance with the rules of the State of Florida Auditor General. Julie Patel, CFBHN's CFO, is available for details. This past year CFBHN recognizes:

Charlotte Behavioral HealthCare, Inc. in Charlotte County  
Lee Memorial Hospital in Lee County  
Personal Enrichment Through Mental Health Services, Inc. in Pinellas County  
Success 4 Kids & Families, Inc. in Hillsborough County  
SunCoast Center, Inc. in Pinellas County  
Tampa Crossroads, Inc. in Hillsborough County  
Tri-County Human Services in Polk County  
WestCare Florida, Inc. in Pinellas County  
Youth & Family Alternatives in Pasco County

All of these providers' websites can be accessed through CFBHN at <http://www.cfbhn.org/services.asp>.

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## New CFBHN Staff

### Contracts and Network Development & Clinical Services Announcements

Carrie Hartes has joined the Financial Management Department as a Contract Manager. Carrie previously worked for the Department of Children & Families in Circuit 10 (Polk, Highlands and Hardee counties) in several capacities, most recently as the Licensing Specialist. She graduated from USF in Lakeland with a degree in Business Administration, and graduated from USF in Tampa with a Master's degree in Management of Information Systems. She can be reached at [chartes@cfbhn.org](mailto:chartes@cfbhn.org). Carrie reports to Michael Krause, Director of Contracts.

Cathy Kirchner and Martin Weiss have accepted positions in the newly created UM (Utilization Management) area that is part of the Network Development & Clinical Services Department headed by Vice President Marcia Monroe, LCSW, MBA. Both will report directly to Tara Giberga. Cathy is a licensed mental health counselor (LMHC) and has been a certified associated behavioral analyst with over 28 years of experience in substance abuse and mental health. She previously worked in health organizations, child welfare and managed care with Cigna and United Behavioral Health Care. Her email address is [ckirchner@cfbhn.org](mailto:ckirchner@cfbhn.org). Martin holds a Master's Degree in Counseling Education from USF and has a total of 30 plus years of substance abuse and mental health experience including inpatient (adult/child), vocational rehabilitation and case management. He has been a supervisor of a Prolixin group and has done utilization management both on the provider side, (Baycare, Charter, and USF Psychiatric Center) and managed care (BioDyne) and for an EAP (Ceridian) for about 15 years plus as part of his 34 years of experience. His email is [mweiss@cfbhn.org](mailto:mweiss@cfbhn.org).

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## Winter Haven Hospital wins "Best Place to Work" Award

### Only hospital in Polk County to be so recognized for 2011

Polk Works sponsors the "Best Places to Work" awards to recognize companies in Polk County that are taking the lead in developing quality workplaces as a way to ensure their competitiveness. This prestigious ranking not only helps advertise and promote the winner's status, but also recognizes the exceptional workplaces that improve the quality of life for workers and their families. Award winning companies are the most innovative in the areas of motivating and retaining employees, training and development initiatives

and workplace practices which include a commitment to work/life issues. (Polk Works)

Winter Haven Hospital is one of three companies in the “mega” size category. They have previously won in 2005, 2006 and 2007 and were awarded Employer of Distinction in 2008, 2009, and 2010. Winter Haven Hospital Center for Behavioral Health is contracted by CFBHN to provide community services for mental health and co-occurring disorders in Circuit 10. Kathy Hayes is the Executive Director of Behavioral Health at the hospital, and can be reached at [Kathy.hayes@winterhavenhospital.org](mailto:Kathy.hayes@winterhavenhospital.org).

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## Federation of Families thanks CFBHN for Support

### Investing in Healthy Minds Campaign serves families and communities

CFBHN recently became a Sponsorship Member, and Federation of Families expressed its appreciation through a certificate sent to Linda McKinnon. With support from throughout the community such as CFBHN's, Federation of Families will be able to reach their goal of emphasizing involvement, sustainability and empowerment programs for youth and parents. These efforts will promote future leadership and advocacy for at-risk youth in the Tampa Bay Region and their families. Federation of Families is a program funded by the Children's Board of Hillsborough County.

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## RNC Event Changes Downtown Traffic This Week

### Closures and rerouting

The Republican National Convention reconvenes today after a delay caused by Tropical Storm Isaac. To accommodate the convention, there have been changes to transportation routes in and around the downtown area. Information can be found at [www.tampagov.net/RNC](http://www.tampagov.net/RNC).

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